

Media Release

Voith Paper

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Further expansion of Voith's OnPerformance.Lab service activities in the Asia-Pacific region

2022-03-23

- Due to increasing global demand for digitalization and automation solutions, the global OnPerformance.Lab will be expanded with a new location in Tokyo, Japan
- Strengthening of service competence in the areas of Papermaking 4.0 and automation
- Many references prove the success of the remote service

TOKYO/HEIDENHEIM. The number of paper manufacturers using the digital remote services of Voith's OnPerformance.Lab is growing continuously. After setting the cornerstone for the global OnPerformance.Lab in Heidenheim in the fall of 2020, Voith is now strengthening its regional market presence in the Asia-Pacific region with another location in Tokyo, Japan. Experts at the OnPerformance.Lab advise, accompany and support customers worldwide, enabling them to deploy digitalization profitably. "With the help of innovative solutions, customers can increase the quality of their products and minimize the resource requirements in the papermaking process," confirms Ulrike Welp-Wallenmaier, Senior Manager Business Development at Voith Paper. "To achieve this, customers' process and machine data are continuously analyzed digitally and combined with the comprehensive technology and automation knowledge of Voith experts as well as artificial intelligence."

Dr. Julius Flitsch, Director Remote Service Center at Voith Paper, adds, "Our experts work closely with our customers, whether installing and commissioning our digital solutions or subsequently individually monitoring and further optimizing their process and machine performance. We see the addition of another site of the OnPerformance.Lab network as a logical step to meet the increasing global demand for our digital solutions."

Today, numerous paper manufacturers worldwide already use Voith's remote services and digital applications.

"We use the condition monitoring system as well as remote service to keep our machines running at optimal levels," says KwanJu Lee, Automation Team Manager at South Korean paper manufacturer Moorim Paper.

"Therefore, we would like to continuously develop automation and our existing system together with Voith." KleanNara, a paper manufacturer in South Korea, is also benefiting from OnPerformance.Lab's remote services, which, in combination with OnCare.Health, allow it to achieve increased plant efficiency in all areas.

As part of the global OnPerformance.Lab network, the additional site in Tokyo will drive new projects in the in the Asia-Pacific region that contribute to more sustainable and efficient paper production, now and in the future, due to the new technologies and services implemented.

With the campaign "PAPER IS ON," Voith is currently highlighting the focus topics of the digital product portfolio Papermaking 4.0: full-line supplier, efficiency, sustainability, cloud solutions, automation and innovation. Learn more at voith.com/PaperIsOn. In addition, more information about the OnPerformance.Lab can be found at <https://voith.com/corp-de/onperformancelab/paper.html>.

About the Voith Group

The Voith Group is a global technology company. With its broad portfolio of systems, products, services and digital applications, Voith sets standards in the markets of energy, paper, raw materials and transport & automotive. Founded in 1867, the company today has around 20,000 employees, sales of € 4.3 billion and locations in over 60 countries worldwide and is thus one of the larger family-owned companies in Europe.

The Group Division Voith Paper is part of the Voith Group. As the full-line supplier to the paper industry, it provides the largest range of technologies, services and products on the market and offers paper manufacturers holistic solutions from a single source. The company's continuous stream of innovations facilitates resource-conserving production and helps customers minimize their carbon footprint. With its leading automation products and digitalization solutions from the Papermaking 4.0 portfolio, Voith offers its customers state-of-the-art digital technologies to improve plant availability and efficiency for all sections of the production process.

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Voith opens another OnPerformance.Lab in Tokyo, Japan.

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