

Media Release

Voith Paper

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Voith expands service activities of OnPerformance.Lab (OPL) with new location in Kunshan, China

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- New OnPerformance.Lab site in Kunshan, China, strengthens regional footprint for service, optimization and consulting activities
- OPL experts partner with customers to implement innovative Papermaking 4.0 solutions for sustainable cost and efficiency improvements
- New location helps meet increasing customer demand for digitalization solutions and process optimization for higher resource efficiency

HEIDENHEIM/KUNSHAN. Voith has opened another OnPerformance.Lab (OPL) location in Kunshan, China, to offer the comprehensive know-how and competencies of its experts worldwide as close to the customer as possible. With this step, Voith is strengthening the global network of the remote service center, which offers data-based services such as data analysis, condition monitoring, smart monitoring and expert advice. From the OPL, the Voith team is available quickly and easily via remote support, regardless of whether short-term problems or long-term optimization projects are involved. OPL locations can already be found in Heidenheim, Germany, and Tokyo, Japan. The opening of additional regional offices is planned.

"Our new location in Kunshan is specifically geared toward our customers in the Chinese market who want to use automation and digitalization even more profitably in their plants," says Dr. Dieter Wenninger, Regional President Products & Services Asia at Voith Paper. "We also ensure more resource-efficient production so that customers can reliably achieve their sustainability goals. Voith supports both the installation and commissioning of the digital applications as well as the subsequent monitoring and further process optimization. As part of the global OPL network, the new site will also drive innovative projects and technologies for the Chinese market."

All OPL services can be configured individually for each customer as a modular system. Together with OPL, paper producers define their targets and specific key performance indicators (KPIs), such as fiber consumption, basis weight and moisture stability as well as grade change times. Building on continuous data analysis linked to data mining methods and artificial intelligence, targeted optimization measures are then implemented.

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"Voith customers have always and increasingly relied on our support and know-how when it comes to elevating their efficiency, production volume and availability," says Ulrike Welp-Wallenmaier, Senior Manager Business Development at Voith Paper. "OPL's data-based remote services are an innovative way to profitably apply our knowledge for our customers and their individual challenges."

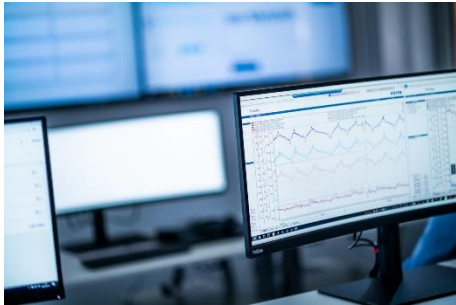
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The solution is an ideal addition to the on-site service portfolio and, in combination with the digitalization solutions of the Papermaking 4.0 portfolio, ensures continuous and sustainable improvements in many areas. For more information on the Voith OnPerformance.Lab, please visit <https://voith.com/corp-en/onperformancelab/paper.html>.

About the Voith Group

The Voith Group is a global technology company. With its broad portfolio of systems, products, services and digital applications, Voith sets standards in the markets of energy, paper, raw materials and transport & automotive. Founded in 1867, the company today has around 21,000 employees, sales of € 4.9 billion and locations in over 60 countries worldwide and is thus one of the larger family-owned companies in Europe.

The Group Division Voith Paper is part of the Voith Group. As the full-line supplier to the paper industry, it provides the largest range of technologies, services and products on the market and offers paper manufacturers holistic solutions from one source. The company's continuous stream of innovations facilitates resource-conserving production and helps customers minimize their carbon footprint. With its leading automation products and digitalization solutions from the Papermaking 4.0 portfolio, Voith offers its customers state-of-the-art digital technologies to improve plant availability and efficiency for all sections of the production process.



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With the OPLs, Voith offers its customers fast and uncomplicated remote support - regardless of whether short-term problems or long-term optimization projects are being addressed.

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