

# General Purchase Conditions

## 1. Scope; conclusion of contracts

- 1.1 These General Purchase Conditions shall apply to goods and services of the Supplier, unless otherwise agreed. Other general standard terms and conditions, in particular standard terms and conditions of the Supplier, shall not apply even if they are not expressly objected to in an individual case or if ordered goods/services have been accepted without reservation.
- 1.2 Purchase orders ("orders") and their acceptance ("order confirmation") shall be in writing. All agreements (including any purchase order) shall be in writing. Writing or written includes data transfer or electronic mail. A contract shall be concluded upon acceptance by the Supplier of the order ("Contract") unless other special terms are agreed in writing.
- 1.3 Oral agreements, of whatever nature, shall not be valid unless confirmed in writing by the Customer. Written form shall also include confirmations sent by email, or data transfer.
- 1.4 If the Supplier does not accept orders by providing an order confirmation to the Customer within two weeks of receipt by the Supplier of the purchase order, the Customer shall be permitted to revoke them at no cost.

# 2. Delivery; consequences of failure to meet delivery times and remedies in case of defects

- 2.1 The Supplier shall deliver the goods (or perform the services, as applicable) on the date specified in the order and time shall be of the essence. The Customer shall be notified immediately of any circumstances which prevent the delivery time from being met or delay delivery.
- 2.2 The Supplier shall deliver the goods to, or perform the services, at the Customer's premises or such other location as is set out in the order ("place of performance"). Once the Supplier has delivered the goods, it shall have no right to retention of title in those goods.
- 2.3 The Supplier shall deliver the goods during the Customer's normal business hours, or as instructed by the Customer.
- 2.4 Delivery of the goods shall be completed on the completion of unloading the goods at the Customer's premises or other agreed location or performing the service at the place of performance.
- 2.5 The Supplier shall not deliver the goods in instalments without the Customer's prior written consent. Where it is agreed that the goods are to be delivered by instalments, they may be invoiced and paid for separately.
- However, failure by the Supplier to deliver any one instalment on time or at all or any defect in an instalment shall entitle the Customer to the remedies set out in clause 2.7.
- 2.6 The Supplier is obliged to ensure that goods it has supplied or spare parts for them can be supplied to the Customer on reasonable terms and conditions for a period of 10 years after manufacture of the relevant goods or spare parts has ceased (the "Retention Period"). In addition, resources and drawings necessary to produce the relevant goods or spare parts shall be retained for the Retention Period and shall be supplied to the Customer on reasonable terms and conditions. If the Supplier intends to discontinue supplying or manufacturing such goods or spare parts during the Retention Period or after the Retention Period expires, it shall inform the Customer immediately in writing. The Supplier shall only have the right to discontinue its retention of the relevant goods or spare parts at the end of the Retention Period and with the Customer's written consent, such consent not to be withheld unreasonably. 2.7 If the goods are not delivered or services performed on the date they are due as referred to in clause 2.1, or do not comply with the undertakings set out in clause 7.1, then, without limitation any of its other rights or remedies, the Customer shall have the right to any one or more of the following remedies, whether or not it has accepted the goods:
- 2.7.1 to terminate the Contract;
- 2.7.2 to reject the goods (in whole or in part) and return them to the Supplier at the Supplier's own risk and expense;
- 2.7.3 to require the Supplier to repair or replace the rejected goods, or to provide a full refund of the price of the rejected goods, if paid;
- 2.7.4 to refuse to accept any subsequent delivery of the goods which the Supplier attempts to make;
- 2.7.5 to repair or replace the goods with another third party supplier and recover from the Supplier any costs incurred by the Customer in obtaining replacement goods or repairs to the goods from a third party; and

- 2.7.6 to claim damages for any other costs, loss or expenses incurred by the Customer which are in any way attributable to the Supplier's failure to carry out its obligations under the Contract.
- 2.8 If agreed delivery/performance times are not observed, without prejudice and in addition to any other right or remedy available to the Customer, the Customer may at its option claim or deduct by way of liquidated damages for each complete week by which the deadline is overrun an amount of 1%, but a maximum of 10%, of the total order value of the goods or services without having to furnish proof of damage or loss, unless otherwise agreed explicitly. The Customer may assert that greater losses have occurred, if applicable. If the Customer exercises it rights under this clause 2.8, it shall be entitled to entitled to terminate the Contract under clause 2.7.
- 2.9 If the Customer accepts goods that are delivered late or services that are provided late then this shall not affect the Customer's right to claim for liquidated damages under clause 2.8, or be deemed to be a waiver by the Customer of its rights under clause 2.8.
- 2.10 These Conditions of Purchase shall apply to any repaired or replacement goods supplied by the Supplier.
- 2.11.1 The Supplier shall keep the Customer indemnified in full against all costs, expenses, damages and losses (whether direct or indirect), including any interest, penalties, and legal and other professional fees and expenses awarded against or incurred or paid by the Customer as a result of or in connection with 2.11.1 any claim made against the Customer for actual or alleged infringement of a third party's intellectual property rights arising out of, or in connection with, the supply or use of the goods, to the extent that the claim is attributable to the acts or omissions of the Supplier, its employees, agents or subcontractors;
- 2.11.2 any claim made against the Customer by a third party arising out of, or in connection with, the supply of the goods, to the extent that such claim arises out of the breach, negligent performance of failure or delay in performance of the Contract by the Supplier, its employees, agents or subcontractors; and
- 2.11.3 any claim made against the Customer by a third party for death, personal injury or damage to property arising out of, or in connection with, defects in goods, to the extent that the defect in the goods is attributable to the acts or omissions of the Supplier, its employees, agents or subcontractors.
- This clause 2.11 shall survive termination of the Contract.
- 2.12 The Customer's rights and remedies under these Conditions of Purchase are in addition to its rights and remedies implied by statute and common law.

## 3. Prices; terms of payment; transfer of risk

- 3.1 The price specified in the order shall be binding. The prices are "delivered at place" (DAP) in accordance with Incoterms 2020, including packaging, insurance and carriage of the goods. No extra charges shall be effective unless agreed in writing and signed by the Customer. The specified price does not included statutory value-added tax, which shall only be payable if the Customer receives a valid VAT invoice from the Supplier on any goods where VAT may be chargeable.
- 3.2 Invoices shall only be processed if in accordance with the stipulations in the order they are sent to the address and specify the order number stated in the order and all other reference information; the Supplier shall be responsible for all the consequences of a failure to comply with this obligation, unless it proves that it is not to blame for said failure. A separate invoice shall be issued for each order. Each invoice shall be structured in accordance with the relevant order. Any invoices for down payments and part payments as well as final invoices shall be identified as such. If work has been supplied then worksheets (reports) signed by the Customer and the Supplier must be attached to invoices.
- 3.3 Unless otherwise agreed, invoices shall be settled net within 60 days as of the date the demand for payment is due and receipt of both the invoice and the goods/performance of the service in accordance with these Conditions of Purchase.
- 3.4 The Supplier shall bear the risk of accidental loss and accidental deterioration of the goods until they have been accepted by the Customer or its agent at the place where the goods are to be delivered as instructed.

- 3.5 Title and risk in the goods shall pass to the Customer on completion of delivery at the place of performance in accordance with clause 2.2 of these Conditions of Purchase.
- 3.6 The Customer may, without limiting any other rights or remedies it may have, set off any amount owed to it by the Supplier against any amounts payable by it to the Supplier under the Contract.

## 4. Acceptance testing

- 4.1 In the case of a work supply or work performance Contract, formal acceptance testing of goods and/or services or parts of them is essential and shall be required. In the event such work supply or work performance requires commissioning, the acceptance testing shall be performed after successful commissioning. At the Customer's option, the acceptance testing shall be conducted at the Supplier's premises, or at the place of delivery.
- 4.2 For all other work types, if an official inspection or acceptance testing of goods and/or services or parts of them is stipulated in an order, this shall be conducted at the Supplier's premises, unless otherwise agreed in writing by the Customer.
- 4.3 If the results of such official inspection or acceptance testing is to the Customer's satisfaction, the Customer shall issue a formal acceptance certificate to the Supplier, unless otherwise agreed between the parties in writing.
- 4.4 If following such official inspection or acceptance testing the Customer considers that the goods and/or services or parts of them are not satisfactory, and/or do not conform or are unlikely to conform with the Supplier's undertakings at clause 7.1, the Customer shall inform the Supplier and the Supplier shall immediately take such remedial action as is necessary to ensure such goods and/or services or parts of them are to a satisfactory standard. 4.5 The cost of any acceptance testing shall be borne by the Supplier.
- 4.6 Payment in full or in part of the price shall be without prejudice to any claims or rights of the Customer against the Supplier in respect of the provision of the goods and/or services or parts of them, and shall neither constitute acceptance or approval of the goods, nor shall they constitute any waiver of claims for defects.

#### 5. Shipment

- 5.1 Notification of shipment of the goods shall be given by, at the latest, the time the goods leave the Suppliers' works or premises. The customer's exact shipping address and the Customer's purchase order number, including the item number, shall be indicated on all notices of shipment, bills of lading and parcel labels (the "Shipping Requirements"). Notwithstanding any other provisions of these Conditions of Purchase, the Supplier shall be liable to the Customer for all direct and indirect losses, damages and expenses resulting from a failure of the Supplier to comply with the Shipping Requirements. Consignments for which the Customer is to bear all or part of the freight costs shall be transported at the most cost-effective freight rates or according to the Customer's shipping instructions. The shipping instructions, in particular the place where the goods are to be delivered, which is also the place of performance, shall be stated in the order.
- 5.2 The Supplier shall have the cargo secured by the carrier collecting it in order to prevent damage in transit due to the cargo being secured inadequately or not at all.

# 6. Packaging

- 6.1 The Supplier undertakes to pack the goods that need to be transported in accordance with the purchase order and the applicable specifications so the goods will not be damaged if they are handled in the normal way.
- 6.2 Irrespective of whether the packaging concerned is transport packaging, retail packaging or an outer protective wrapping, the Supplier agrees to take it back after use without any additional charge and to reuse or recycle it.

# 7. The goods; notice of defects

- 7.1 The Supplier shall ensure that the goods shall:
- 7.1.1 correspond with their description and any applicable specification for the goods, including any related plans and drawings, that is agreed in writing by the Customer and the Supplier;
- 7.1.2 be of satisfactory quality and fit for purpose held out by the Supplier or made known to the Supplier by the Customer expressly or by implication, and in this respect the Customer relies on the Supplier's skill and judgement; 7.1.3 where applicable, be free from defects in design, material and workmanship and remain so for a period of 36 months from the date of successful installation at the place of performance, or a period of 36 months after the goods were accepted by the Customer following delivery, whichever is the latest date. If the Supplier remedies any defect with a substitute good or service then the time frames under this clause 7.1 shall be calculated from

- when the substitute good is delivered or the substitute service is provided; and
- 7.1.4 comply with all applicable statutory and regulatory requirements relating to the manufacture, labelling, packaging, storage, handling and delivery of the goods.
- 7.2 The choice of remedy or rectification shall be at the Customer's sole discretion. If the Supplier does not remedy or rectify any breach or defect immediately after being informed by the Customer of the Customer's choice of remedy or rectification then, at the expense of the Supplier, the Customer shall have the right to seek such remedy or rectification from a third party of the Customer's choice.
- 7.3 The Supplier shall ensure that at all times it has and maintains all the licences, permissions, authorisations, consents and permits that it needs to carry out its obligations under the Contract.
- 7.4 The Supplier shall be liable for all removal, installation and transport costs arising out of or in relation to rectifying or providing a remedy for any breach of these Conditions of Purchase.
- 7.5 The Customer shall endeavour to check incoming goods for their correct quantity, damage in transit and obvious defects, insofar and as soon as this is expedient in the ordinary course of business. The Customer shall report defects within five working days of discovery. In this regard, the Supplier waives the argument of receiving delayed notice of defects. The Customer reserves its right to conduct additional detailed examination of the goods in addition to those examinations noted in this clause 7.5.
- 7.6 The Supplier warrants that the goods shall be free of defects and imperfections in legal title when risk in the relevant goods passes to the Customer in accordance with these Conditions of Purchase.
- 7.7 If the Customer informs the Supplier of the intended use and place of use of the goods to be delivered or the service to be provided, the Supplier warrants that the goods delivered or services performed are suitable for that use and place.

## 8. Termination

- 8.1 The Customer may terminate the Contract in whole or in part at any time before delivery with immediate effect by giving the Supplier written notice, whereupon the Supplier shall discontinue all work on the Contract. The Customer shall pay the Supplier fair and reasonable compensation for work-in-progress at the time of termination, but such compensation shall not include loss of anticipated profits or any indirect or consequential loss.
- 8.2 The Customer may terminate the Contract with immediate effect by giving written notice to the Supplier if the Supplier becomes subject to any of the following events:
- 8.2.1 the Supplier is a natural person and dies or is provisionally or finally sequestrated or surrenders or makes application to surrender his estate:
- 8.2.2 being a partnership, the partnership is terminated; or
- 8.2.3 being a company, is placed under provisional or final liquidation or judicial management; or
- 8.2.4 has a judgment recorded against it which remains unsatisfied for a period of seven days; or
- 8.2.5 compromises or attempts to compromise generally with any of the Purchaser's creditors.
- 8.3 The Customer's rights in terms of clauses 8.2.1 to 8.2.5 shall not be exhaustive and shall be in addition to its common law rights.
- 8.4 Termination of the Contract, however arising, shall not affect any of the Customer's rights and remedies that have accrued as at termination. Clauses which expressly or by implication survive termination of the Contract shall continue in full force and effect.

# 9. Software

- 9.1 The Customer shall obtain the right to use software that is part of the scope of delivery, including the documentation for it, with the agreed features and to the extent necessary for ensuring use of the software in compliance with the Contract or permitted by law (Copyright Act).
- 9.2 Before the software is shipped or installed on a system of the Customer or its end customers, the Supplier shall check it for viruses, Trojans and other computer malware using up-to-date, customary antivirus programmes and any such malware shall be eliminated.
- 9.3 In the event that software is provided or procured by the Supplier, the Customer's additional purchasing conditions for the procurement of software shall also apply and shall be deemed incorporated into these Conditions of Purchase. These can be viewed at <a href="http://www.Voith.com">http://www.Voith.com</a>. In the event of any dispute between these Conditions of Purchase and the Customer's additional purchasing conditions for the procurement of software then these Conditions of Purchase shall prevail to the minimum extent necessary to resolve such dispute.

#### 10. Quality assurance

10.1 The Supplier warrants permanent quality assurance for its goods by means of installation of a suitable quality assurance system, e.g. ISO 9001ff or similar and undertaking of quality tests and checks that are prescribed by the Customer or are otherwise suitable during and after production of its goods. The Supplier shall create documentation on these tests and checks and retain this documentation for a period of 10 years from the date of this Agreement.

10.2 The Customer or its representatives shall have the right to require proof of the quality assurance system installed at the Supplier or goods provided by the client are in accordance with quality specified in the relevant contract and to satisfy itself of how the quality tests and checks are carried out on site, including if applicable at subcontractors' premises and to conduct audits at the Supplier's site or any sub-supplier or sub-contractor, at the Supplier's expense. The Supplier shall comply with all such requests from the Customer or its representatives promptly and shall be at the Supplier's expense.

10.3 Without being requested to do so, the Supplier shall immediately inform the Customer of changes in the composition of the processed material or design of its goods or services. The changes shall require the prior written consent of the Customer. For the avoidance of doubt, this obligation shall still apply where the Customer has consented to the Supplier subcontracting all or any of its obligations under the Contract to a third party. The Supplier shall not sub-contract its obligations under this Agreement, whether in whole, in part or in the main, without the prior written consent of the Customer.

10.4 The quality assurance policy of the Customer disclosed to the Supplier and the quality assurance agreements concluded with the Supplier shall be part of the Contract.

# 11. Requirements for marketing products; product liability; insurance

11.1 If the Supplier supplies goods which fall under the scope of application of a European Directive for first-time placing on the market, such as the EU Machinery Directive, Pressure Equipment Directive, EMC Directive, etc., the Supplier undertakes that it shall comply with the relevant health and safety requirements and processes specified in them. If provided for in these Directives, the Supplier shall issue an EC declaration of conformity for its products and shall affix a CE mark, or issue any such documentation as required by these Directives or any such superseding legislation.

In the case of partly completed machinery according to the EC Machinery Directive No. 2006/42/EC, the Supplier shall provide the Customer with a declaration of incorporation according to Annex II B of the EC Machinery Directive in the form requested by the Customer (extended declaration of incorporation) as well as in addition provide instructions for use in accordance with Section 1.7.4 of Annex I of the EC Machinery Directive. If requested by the Customer, the Supplier shall at the Customer's discretion either allow the Customer to inspect the risk assessment created by it or shall provide it to the Customer.

11.2 During the term of the Contract and for a period of six (6) years thereafter, the Supplier shall maintain in force, with a reputable insurance company, professional indemnity insurance, product liability insurance and public liability insurance to cover such heads of liability as may arise under or in connection with the Contract between the parties on these Conditions of Purchase, and shall, on the Customer's request, produce both the insurance certificate giving details of cover and the receipt for the current year's premium in respect of each insurance. Notwithstanding any other insurance provisions, the Supplier shall maintain product liability insurance with a minimum cover per claim of at least R15 000 000. The level of insurance cover taken out by the Supplier shall not prejudice the Customer's right to claim an amount that is in excess of any level of insurance cover the Supplier may have in place.

11.3 The Supplier undertakes to comply with the legal requirements that apply in the jurisdiction of its registered office and the jurisdiction of its place of performance.

11.4 The Supplier shall indemnify the Customer in relation to all costs, expenses, damages and losses (whether direct or indirect) incurred by the Customer arising from claims or other actions for product liability (whether in tort or contract) by third parties relating to any goods supplied to the Customer by the Supplier provided that the Supplier has a duty of care to the third party in relation to the relevant goods.

11.5 As part of its liability under clause 11.4, the Supplier shall reimburse any costs, damages or expenses incurred by the Customer from or in connection with a warning issued or recall conducted by the Customer. Where possible and reasonable, the Customer shall inform the Supplier of the content and scope of the measures to be performed and co-ordinate them with the Supplier. All other claims in relation to product liability law shall remain unaffected and the Customer reserves its rights in relation to this.

11.6 The Supplier shall indemnify the Customer fully in relation to all costs, expenses, damages and losses (whether direct or indirect) arising from or in

relation to an infringement of third-party rights (alleged or otherwise) in connection with the Supplier's goods or services.

## 12. Safety; protection of the environment

12.1 The Supplier shall ensure that its goods and services shall satisfy the environmental protection, accident prevention and work safety or further security or safety regulations in force at the premises of the Customer or other known place of performance, in order to avoid or reduce harmful impacts on human beings and environment. To this end, the Supplier shall install and enhance a management system, e.g. ISO 14001 or similar. The Customer shall have the right, if applicable to require proof of the management system installed at the Supplier and to conduct audits at the Supplier's site.

12.2 The Supplier shall comply with the relevant provisions on the handling and placing on the market of hazardous goods as included amongst other things in the EC Directive concerning the Registration, Evaluation, Authorisation and Restriction of Chemicals (REACH) (EU Regulation No. 1907/2006), in particular registration of the substances, the law on Chemical Substances and the ordinance on hazardous substances. The Supplier further has to observe the relevant provisions on the disposal of waste and recycling material and point out any product handling, product storage and disposal requirements to the Customer.

12.3 Furthermore the Supplier undertakes not to supply any goods that contain substances specified in Annexes 1 to 9 of the REACH regulation, the Council Decision 2006/507/EC (Stockholm Convention on persistent organic pollutants, EC Regulation 1005/2009 on substances that deplete the ozone layer, the Global Automotive Declarable Substance List (GADSL) and the RoHS Directive (2002/95/EC)) for products in accordance with your field of application. Any superseding legislation or amendments to the legislation noted in this clause 12.3 shall apply to the Supplier.

12.4 Should the goods contain substances that are on the Candidate List of Substances of Very High Concern (SVHC list) as specified in REACH, the Supplier undertakes to notify the Customer without delay. This shall also apply if substances that have previously not been listed are added to this list while goods are being made. Furthermore, the goods shall not contain asbestos, biocides or radioactive material.

12.5 Should the goods contain substances specified in clause 12.3 or 12.4, the Customer shall be notified of this in writing without delay and in any event before the delivery, stating the substance, the identification number (e.g. CAS No.) and a current safety data sheet. The supply of these goods requires separate approval by the Customer.

12.6 The Supplier undertakes through appropriate measures in its organization and with reference to its own delivery chain to work towards ensuring that the products to be delivered to the Customer do not contain conflict minerals as defined by Sections 1502 and 1504 of the Dodd-Frank Act of the United States of America.

12.7 The Supplier shall indemnify the Customer in respect all liabilities, costs, expenses, damages and losses (whether direct or indirect) in relation to the Supplier's non-compliance with the regulations noted in this clause 12 and/or to compensate the Customer for losses incurred as a result of the Supplier's non-compliance with the regulations noted in this clause 12 or in relation to this

12.8 Furthermore the Supplier shall observe the relevant rules for the disposal of waste and residual materials and make the Customer aware of any product treatment, storage and disposal requirements.

# 13. Models and tools; confidentiality

13.1 Notwithstanding the provisions of clause 13.2, any models and tools which are produced by the Supplier at the Customer's expense shall become the property of the Customer upon payment for them. They shall be treated with all due care and skill by the Supplier, used exclusively for manufacturing the relevant ordered goods, indicated as property of the Customer and where possible stored separately from the other products of the Supplier, insured at the expense of the Supplier against disasters such as fire, water, theft, loss and other damage. The Supplier undertakes to carry out in a timely manner any maintenance and servicing work that may be required on the tools or models and to perform maintenance and re-pair work at the Supplier's own cost. Resale of parts produced using these models and tools shall not occur without the express written approval of the Customer.

13.2 Where the Customer provides the Supplier with substances, parts, containers, etc., the Customer shall retain ownership of these. The processing or transformation of these parts shall be on behalf of the Customer. If the reserved goods are processed with other items that do not belong to the Customer, the Customer shall acquire joint ownership of the new object in proportion to the value of the Customer's property in relation to the other processed items at the time of processing.

13.3 Documents, drawings, plans and sketches and other know-how of the Customer, which the Customer entrusts to the Supplier for producing the ordered delivery and/or service in whatever form, shall remain the property of the Customer. They may include trade secrets of the Customer and any information provided by the Customer shall be treated confidentially. The Supplier undertakes to treat them with care, to make them available only to employees who need them for fulfilling the Contract and who are in turn obligated to maintain confidentiality, not to make them available to third parties, to make copies only for the purpose of executing the order, and to return all documents, including copies of them, to the Customer upon completion of the goods/services or, if requested by the Customer, to destroy them.

#### 14. Data Protection

The Customer is entitled to collect, store, use, process and transfer the Supplier's personal data, providing this is required for giving effect to the Contract or any negotiations in respect thereof, or consent has been obtained from the persons concerned as contemplated in the Protection of Personal Information Act. The Supplier hereby provides the requisite consent and shall procure the consent of its employees, to the extent necessary, for the aforementioned purpose.

# 15. Export control and origin of goods

15.1 If requested to do so by the Customer, the Supplier shall provide proof of origin that complies with the relevant legal requirements on the date on which it is issued. The Supplier shall provide such proof of origin for the Customer at the Supplier's sole expense. If long-term supplier's declarations are used, the Supplier shall, when the purchase order is accepted, without being prompted to do so inform the Customer of changes in the originating status. The actual country of origin shall in every case be stated in the documentation for the transaction, even if there is no eligibility for preferential customs treatment.

15.2 If requested to do so by the Customer, the Supplier shall submit a supplier's declaration to satisfy the requirements of EC Directive 1207/2001, or equivalent legislation. The Supplier must provide the Customer with it in good time, at the latest on the acceptance of an order. If long-term supplier declarations are used, the Supplier must notify the Customer of any changes in originating status when an order is accepted. The actual country of origin must be stated on the shipping documents in all cases, even if no preferential status applies.

15.3 The Supplier shall inform the Customer of any approvals required on the (re-)export of its goods by European, USA or South African legislation or other applicable export or customs regulations. For this purpose the Supplier will, insofar as this was not already provided in its offer, supply the following information next to the relevant item references at the Customer's request when an order is accepted and on every delivery note:

the commodity code (HS code); the export list number in accordance with Annexes I and IV of the EC Dual-Use Regulation No. 428/2009 in its valid version - The ECCN (Export Control Classification Number) in accordance with US export legislation (if applicable); and any other code relating to the export of the goods, as requested in a Customer order.

15.4 At the request of the Customer, the Supplier shall be obliged to inform the Customer in writing of all further foreign trade data related to the goods and its components, as well as inform the Customer immediately in writing of all changes to the data specified in clause 15.3.

15.5 If details in accordance with this clause 15 are not provided or are provided incorrectly, the Customer shall, without prejudice to further rights be authorised to terminate the Contract.

# 16. Entrepreneurial responsibility; Code of Conduct

16.1 The Supplier declares its commitment within the scope of its corporate responsibility to ensuring that it complies with legal provisions, including environmental protection laws, regulations relating to labour law and legislation on the safety of employees, and does not tolerate child or forced labour in or in relation to the production and sale of its goods or the provision of its services. Upon accepting the order, the Supplier further confirms that it shall not commit or tolerate any form of bribery and corruption and that it shall comply with all applicable laws, statues, regulations and codes relating to anti-bribery and anti-corruption,. The Customer in this respect refers to its "VOITH Code of Conduct", which is available on request or can be inspected under <a href="http://www.Voith.com">http://www.Voith.com</a>. The Customer expects the Supplier to admit to the rules and principles as contained therein and supports its compliance.

16.2 The Supplier undertakes to comply with the relevant laws or regulations that apply in each case in respect of the general minimum wage and to impose the same obligation to the same extent on its sub-suppliers. The Supplier shall provide proof that it has complied with its obligations under this clause 16.2 if

requested to do so by the Customer. The Supplier shall indemnify the Customer against claims by third parties and undertakes to reimburse any fines imposed on the Customer in connection with any breach by the Supplier of its obligations under this clause 16.2.

#### 17. General provisions

## 17.1 Assignment and subcontracting

17.1.1 The Customer may at any time assign, transfer, charge, subcontract or deal in any other manner with any or all of its rights or obligations under the Contract.

17.1.2 The Supplier may not assign, transfer, charge, subcontract or deal in any other manner with any or all of its rights or obligations under the Contract without the Customer's prior written consent.

#### 17.2 Notices

17.2.1 Any notice or other communication given to a party under or in connection with the Contract shall be in writing, addressed to that party at its principal place of business (in any other case) or such other address as that party may have specified to the other party in writing in accordance with this clause, and shall be delivered personally, or sent by commercial courier remail.

17.2.2 A notice or other communication shall be deemed to have been received: if delivered personally, when left at the address referred to in an order; if delivered by commercial courier, on the date and at the time that the courier's delivery receipt is signed; or, if sent by e-mail, one business day after transmission.

## 17.3 Severance

17.3.1 If any court or competent authority finds that any provision of the Contract (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to be deleted, and the validity and enforceability of the other provisions of the Contract shall not be affected.

17.3.2 If any invalid, unenforceable or illegal provision of the Contract would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

17.4 The Supplier shall not advertise, whether directly or indirectly, its business relationship with the Customer, including but not limited to the use of inquiries, purchase orders or related correspondence.

17.5 The Supplier shall not be able to refer to its relationship with the Customer, whether directly or indirectly, including but not limited to citing the Customer as a reference, without the prior written consent of the Customer.

17.6 A waiver of any right or remedy under the Contract is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.

17.7 Except as set out in these General Purchase Conditions, any variation to the Contract, including the introduction of any additional terms and conditions, shall only be binding when agreed in writing and signed by the Customer.

17.8 The Contract, and its interpretation, shall be governed by, and construed in accordance with, the laws of South Africa.

17.9 Any dispute or claim arising out of the Contract shall be referred in writing for resolution, firstly to the Managing Directors of the Supplier and the Customer within 14 days of such dispute arising. In the event resolution is not reached through such process within 21 days of the referral, the matter shall be resolved in accordance with the UNCITRAL rules of Arbitration. The place of the Arbitration shall be Sandton, South Africa. The number of arbitrators shall be one and the language of arbitration shall be English.