NORTH AMERICA

March 27, 2020

Dear employees, customers, colleagues, business partners and communities:

Voith plays an essential role in industries such as energy, oil & gas, paper, raw materials, transport and automotive and digital applications in North America and around the world. Over the last several weeks, our top priority has been to actively work to limit the risks of the coronavirus (COVID-19) to our employees, customers, business partners and the community in general by following the advice of the CDC, Canada’s PHAC and the WHO.

In parallel, we take seriously the indispensable role we play in keeping our critical infrastructures operating (e.g. hydropower and transportation) and supporting the manufacture of essential products such as tissue, toilet paper and diapers to the markets we serve. It is with great pride that so many of our North American operations have been deemed “life sustaining” or “essential” and as a result, facilities continue to operate, subject to compliance with legal requirements and applicable guidelines.

There is simply no way to fully prepare for what is happening to the world in the midst of a pandemic. It has an enormous effect on our personal and professional lives and the situation is quite challenging – and ever-changing. Despite this reality, our company has reacted quickly and has fully complied with directives and embraced guidelines from the CDC, PHAC and WHO.

We have taken on a number of onsite actions and also developed an internal coronavirus information hub for all employees that utilizes the most up-to-date resources possible from these health organizations. This hub includes FAQs, employee resources, best-practice guides on hygiene and social distancing and policy updates which focus on one goal: To keep our employees, customers, suppliers and communities safe and healthy. We hope that with this guidance and a great deal of care, our employees can safely continue work responsibilities which, in turn, help to keep several critical industries in production.

On behalf of Voith Hydro, Voith Paper, Voith Turbo and Voith Digital Ventures we remain committed to providing continued support to our critical infrastructure and essential products to North America as well as providing a safe work environment to our valued employees.

After all, we are in this together!

Stay safe and healthy,

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David Buchanan
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